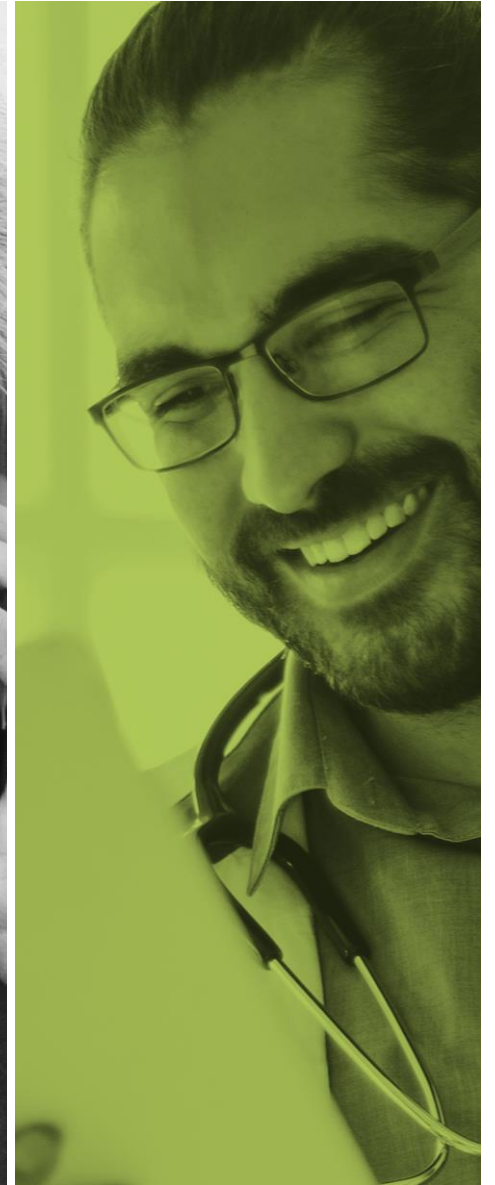


PointClickCare®



Leveraging Technology for Senior Care Leaders

PointClickCare and EF
Senior Care



Agenda



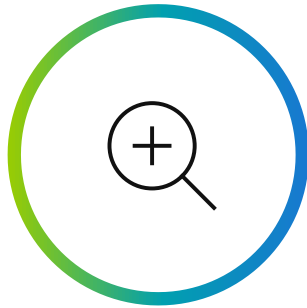
Introductions



Discussion Overview



Building Staff and Nursing
Efficiencies



Compliance, Survey Prep
and Audit Resources



Resources, Training and
Best Practices



Questions and Answers



PointClickCare®

Introductions

Danielle Dang, RN

Vice President of Clinical
Reimbursement – EF Senior
Care

Alli Mader

Account Executive –
PointClickCare

Renee Rassler

Industry Engineer –
PointClickCare

Sam Berg

Account Executive –
PointClickCare




PointClickCare®



Healthcare is transforming.
Are you?

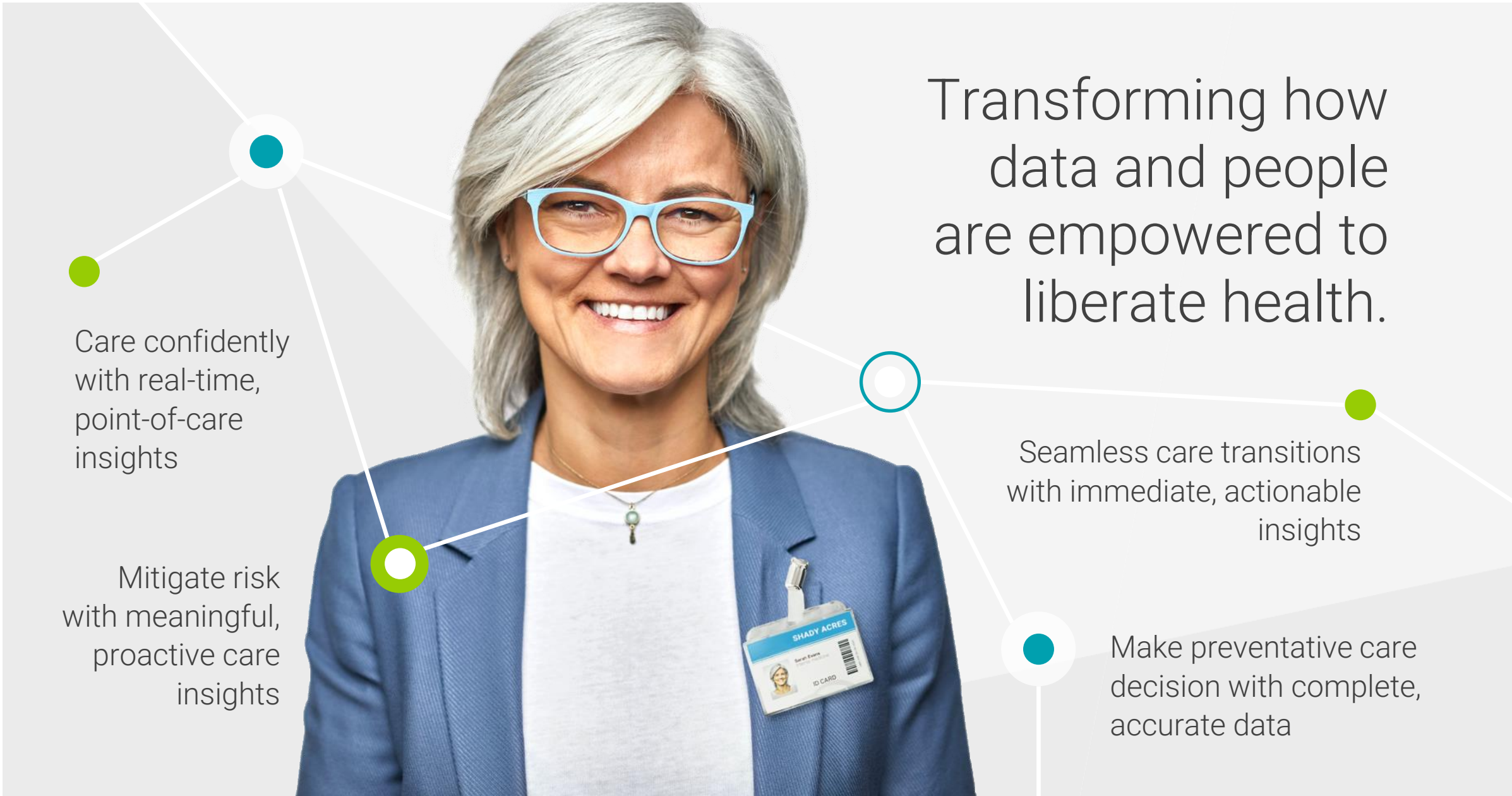




How can our current technology save me time and money?

When is the last time we evaluated our technology?

What has been my most recent technology update?
What has been the outcome?



Transforming how data and people are empowered to liberate health.

Care confidently with real-time, point-of-care insights

Mitigate risk with meaningful, proactive care insights

Seamless care transitions with immediate, actionable insights

Make preventative care decision with complete, accurate data



Navigating Compliance

- How are you staying in compliance today with patient care?
- Are you leveraging any technology or health record?
- Does technology help with your survey prep and state auditing? If so, how?

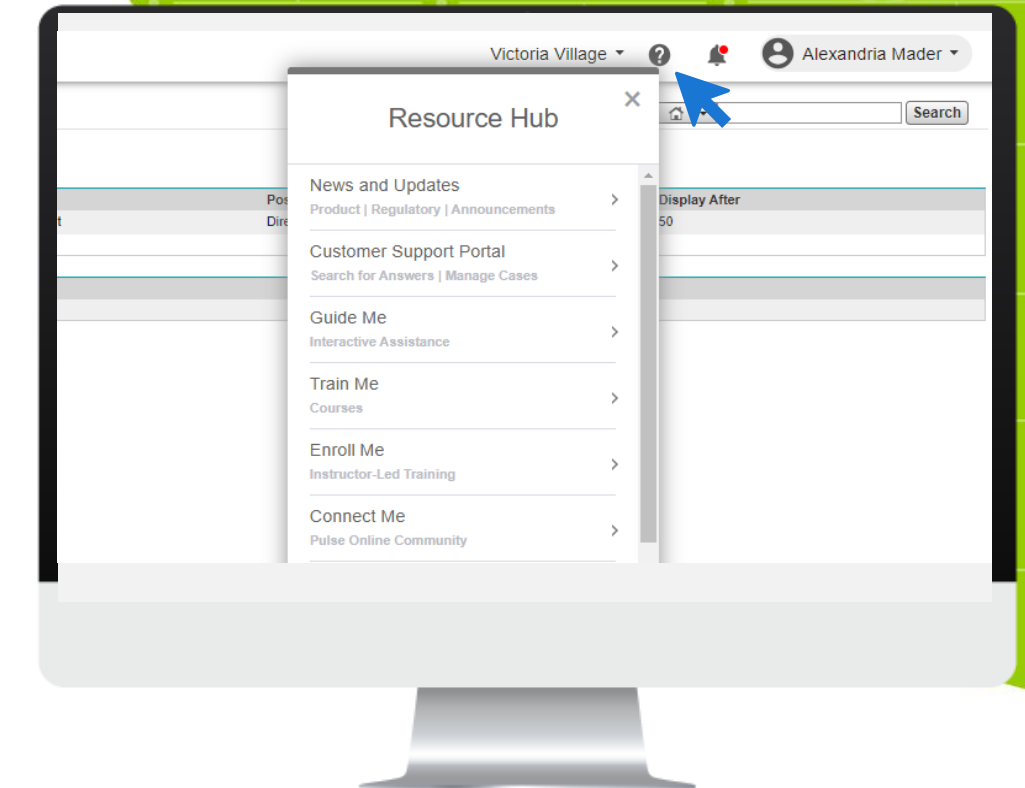


Resource Hub

- Customer Support Portal
 - Submitting Support Tickets which will connect you to our Customer Support Team.
 - Ability to search for any topic or question
 - Articles, Help Files and SmartZone Courses
- Train Me
 - Locate SmartZone for training courses that are available to you and your staff at any time.
- Enroll Me
 - Register for Instructor Led Zoom Courses by a PointClickCare Trainer based on specific workflows.
- Connect Me
 - Connect with other PointClickCare Users through *The Pulse*, discuss workflows, solutions, review webinars, etc.

Customer Success Managers:

- Kelly Mossop
- Anthony Gouveia



Stay connected with your PointClickCare team!



Alli Mader – Account Executive (Current Customers)

alexandria.mader@pointclickcare.com

(385) 499-0915



Sam Berg – Account Executive (New Customers)

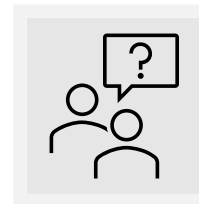
Sam.berg@pointclickcare.com

(859) 242-3587



Anthony Gouveia - Sr. Customer Success Manager

anthony.gouveia@pointclickcare.com



Kelly Mossop – Sr. Customer Success Manager

Kelly.mossop@pointclickcare.com

When was the last time you had an Account Success Review?

We recommend meeting with your PointClickCare team quarterly.



Emergency Customer Support Line

1-877-722-2431

Submit a support ticket via the Customer Support Portal

PointClickCare[®]

Thank You!